

# Synamedia MEG – Upgrade SOP

## Task – Upgrading Synamedia MEG to Version 24.02.03-79

- Log in to Synamedia MEG IRD (Default ip – 192.168.2.20/24, port 3)
  - Admin
  - Password
- Navigate to **Advanced View** in upper left corner (3 lines)
- Navigate to the **Configuration** tab on left side
  - Click on the **Version Info** section (see Figure-1)
  - Click on **Choose File**
    - Navigate to upgrade file location (**file name** - meg-installer-24.02.03-79.rocky9.zip)
      - Before clicking *Add Installer*, Tick the box **After Upload - Install when upload is done** (Figure-2 is how it should look)
    - Click **Add Installer**
      - It will now begin the upgrade process
  - After the file is finished uploading, it will automatically begin installing the new update
  - Note: Depending on the browser used for the upgrade, it's possible to receive some error messages indicating the final verification failed as follows:
    - “Installation of MEG version 24.2.3-79 completed.”
    - “Final verification of the system has failed.”
  - This error shows up when there is about 1:12 left and is a known issue with the installer. The upgrade is complete.
    - Once the installer is finished and the unit has rebooted, refresh the log in page and it should now show V24.02.03 on the Log in Page (Figure-3)
- Upgrade complete.

4/22/2025

Figure-1

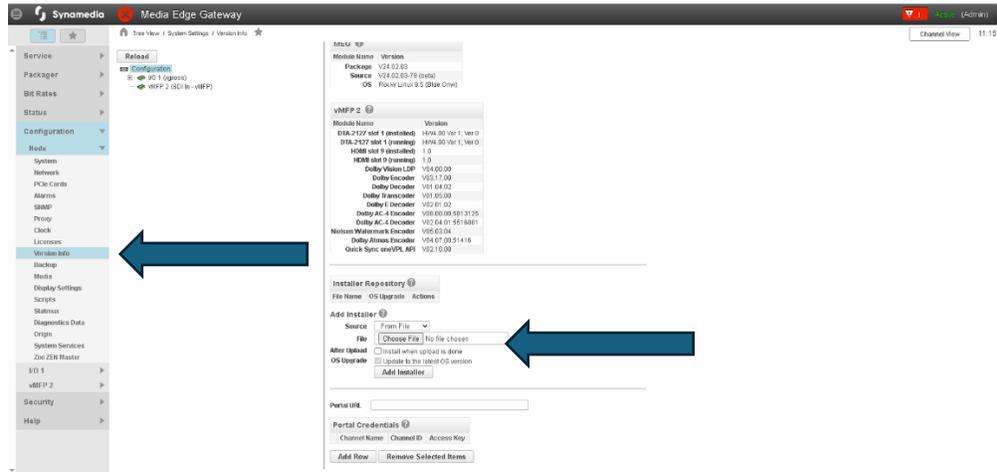


Figure-2

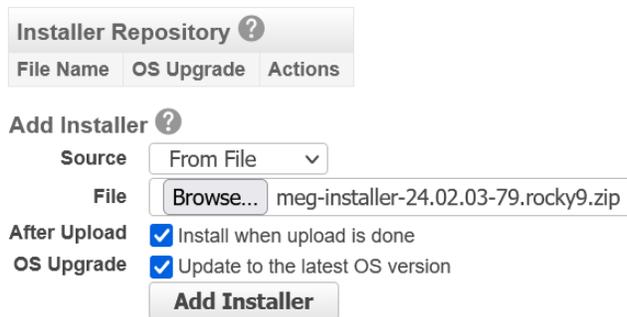


Figure-3

